

Connections

February 2026

For the member-owners of Federated Rural Electric & Broadband



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After 56 years co-op's headquarters remodel aims to improve efficiency & fix needed repairs

Federated's Jackson headquarters office will receive a much needed remodel in 2026.

Repairs and upgrades needed

A 1970 building is not equipped to serve the needs of a 2026 business. Federated's office remodel includes the following repairs/upgrades:

- **Roof:** the metal roof installed in 1993 has fractured 2x4s from snow loading and leaks. It will be removed and replaced with a synthetic rubber membrane roof with a 30 to 50-year life.

- **Plumbing:** collapsed plumbing occurred in both main bathrooms and needs replacement with improved handicap accessibility.

- **Insulation/windows:** 1970s windows are metal framed and inefficient. The brick building has limited insulation in the walls, which will be improved.

- **Outlets:** In the 1970s one outlet was on an office wall. Today's PCs, printers, screens and equipment require more outlets, along with data outlets.

- **Heating/cooling/ventilation:** while an updated ground source heat pump serves the office, it is not large enough for the additions of a larger employee lunch room and linemen room. Rooftop units will be added for supplemental heating, cooling and ventilation that does not take up interior space.

- **Fire sprinkler system:** may be required by the state.

- **Additional space:** With more employees the lunchroom/meeting/training room is no longer large enough.

Bids quote requests were released in February. Remodeling demolition is expected to start in March. The project is expected to take 9-12 months.

See Page 4 for details on this upgrade to better serve Federated member-owners in the short and long term.

Continue serving member-owners

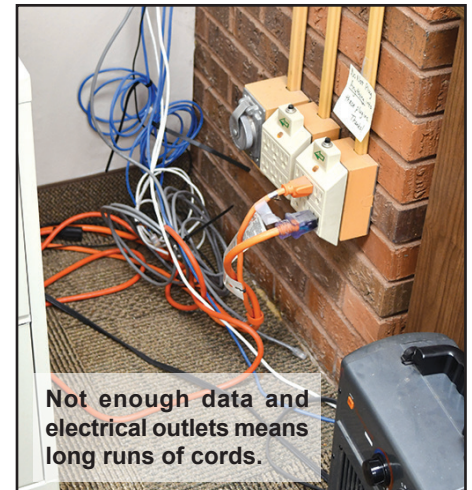
The first step is that the 16 inside employees' offices will move February 21 and set up their temporary offices at Belmont Townhomes east of the Jackson golf course at 341, 343 and 349 Whitetail Lane, Jackson.

The goal is for members to still use the drop box in front of the existing office for check payments even during remodeling. Members wishing to pay in cash can stop at Bank Midwest (509 Third Street, Jackson); be sure to bring your account number and electric bill stub with your name so it is credited to the right account. Members can also enroll in Auto Pay or use the online pay app from the website. Federated's mail, email and phone numbers are unchanged.

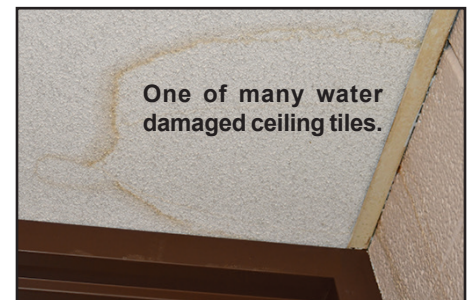
Members requiring a face-to-face visit with Federated staff, should call or e-mail to request an appointment time 24 hours in advance. Line crews will still work from their Jackson and Welcome warehouses. ☎



Broken roof rafter



Not enough data and electrical outlets means long runs of cords.



One of many water damaged ceiling tiles.

At A Glance



Your Touchstone Energy® Partner

Broadband is hiring a customer service representative. Apply by February 16!

Come work with us in our Jackson office. Great benefits and pay! Find the job description on our website: www.federatedrea.coop under the employment tab. Assist members with questions on their bill, payment options, basic troubleshooting, inventory management and more. ☎