

October 1, 2009

Dear Valued CommLink Customer:

Thank you for being a Federated CommLink long-distance telephone service customer.

In March 2009 our provider, Lambeau Telecom Company, LLC, imposed a monthly fee of \$1.50 to each active account. Federated hoped this fee would be the only rate change in 2009. Lambeau tries to stay competitive with their service to our members. Now, additional rate changes occurred across the industry.

Effective October 1, 2009 new rates on long-distance calls are based upon which phone company provides your local service. Some customers will experience savings, while others receive a rate increase. Customers served by Qwest for their local service will see their rates reduced on all calls. Customers with other local carriers will have a rate decrease on their state-to-state calls, but an increase on calls within Minnesota.

Customers having Qwest as their local provider will be charged the following rates: 4.9¢ per minute on all state-to-state (Inter State) calls and within Minnesota (Intra-State) calls.

Customers having other local providers, such as Frontier Communications, Century Tel, etc. will be charged the following rates: 4.9¢ per minute on all state-to-state (Inter State) calls. Minnesota (Intra-State) calls will be at 14.9¢ per minute.

The calling card's rate will continue at 12.9¢.

Again, thank you for your patronage. We look forward to continuing to serve your long-distance needs. If you have any questions, please feel free to contact our office at 1-800-321-3520 or e-mail billing at billing@federatedrea.coop.

Cooperatively,



Richard G. Burud, General Manager